

Reveal or conceal? Self-disclosures build trust in the GP supervisor-registrar relationship

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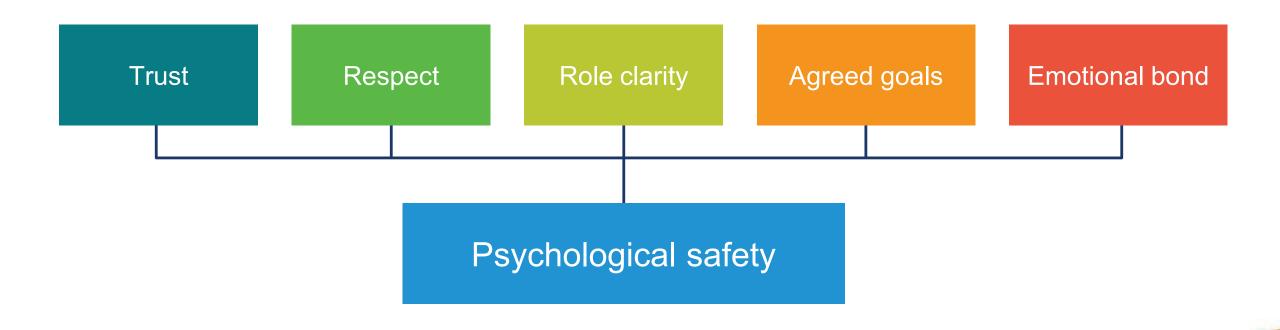






Background

The GP supervisor-registrar alliance is the foundation for successful training in general practice.



- 1. Wearne et al. *Med Educ*, 2012;46(12):1161–1173.
- 2. Castanelli et al. Acad Med. 2021:1-29



GP supervisor-registrar alliance



- 1. Tsuei SHT et al. Acad Med 2019;94:28-35.
- 2. Molloy E et al. *Med Educ* 2020;54:33–39.



Self-disclosures and trust



- 1. Molloy E & Bearman M. *Med Educ, 2019;53:*32–41.
- 2. Contrastano CM. *J Psychotherapy Integration* 2020;30(1): 44-51.
- 3. Ladany N & Lehrman-Waterman DE. Couns Educ Superv 1999;38:143-160



Aim

To explore the role of self-disclosures on trust in the GP supervisor-registrar relationship





Method

Participants

GP supervisors N = 58



Gender:

55% women



Age:

51±11



State

NSW 21% VIC 38% QLD 17%



Experience:

< 2 years = 12% 2-5 years = 24% 6-10 years = 21% 11-20 years = 19% > 21years = 24%

GP registrars N = 58



Gender:

66% women



Age:

34±6



State

NSW 31% VIC 24%

QLD 21%



Training term:

GPT1 = 19%

GPT2 = 17%

GPT3 = 40%

GPT4 = 24%

Method



Trust in training

research

Materials

Supervisor/Registrar Disclosure Index¹

- 9 items
- Frequency of exposure to disclosures

1 = not at all

5 = often

Impact of disclosures on trust

1 = strongly erodes trust

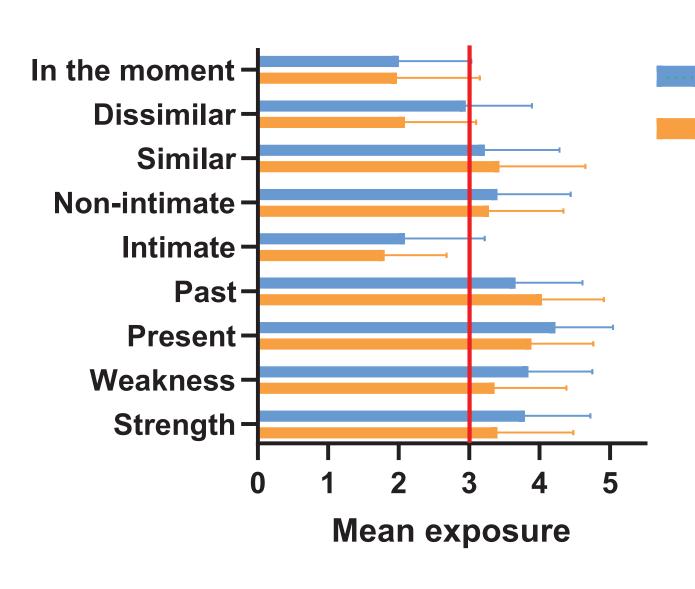
5 = strongly builds trust

Procedure

- Federation University
 Research Ethics Committee
 (#2022-063) June 2022
- GPSA/GPRA members completed the anonymous online survey in June-July 2022

Results: frequency of exposure to disclosures





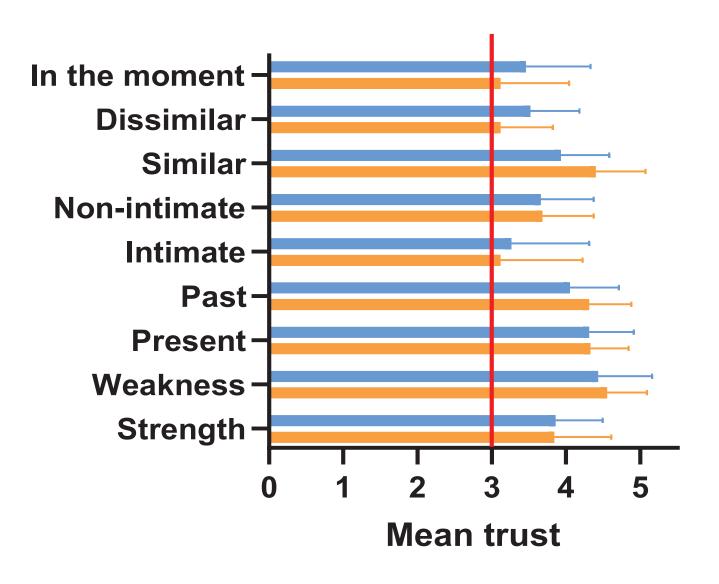
GP supervisor

GP registrar

GP supervisors reported more frequent exposure to disclosures than GP registrars, t(112) = 1.81, p < .05, one-tailed





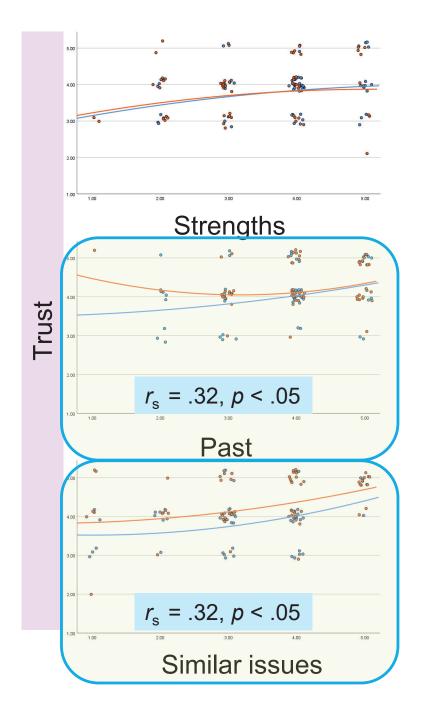


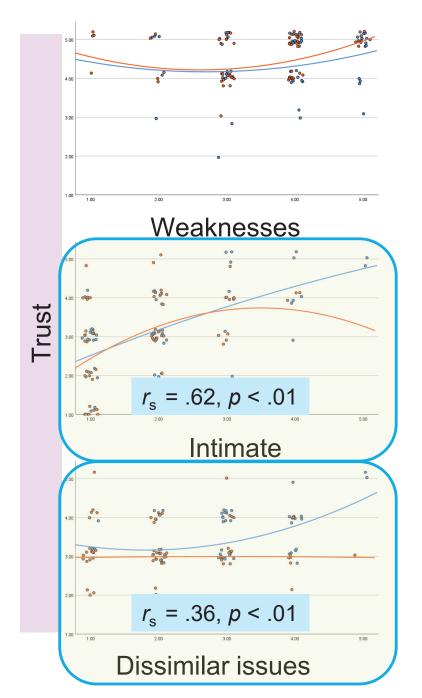




No group differences in the impact of disclosures on trust, t(114) = 0.08, p > .05

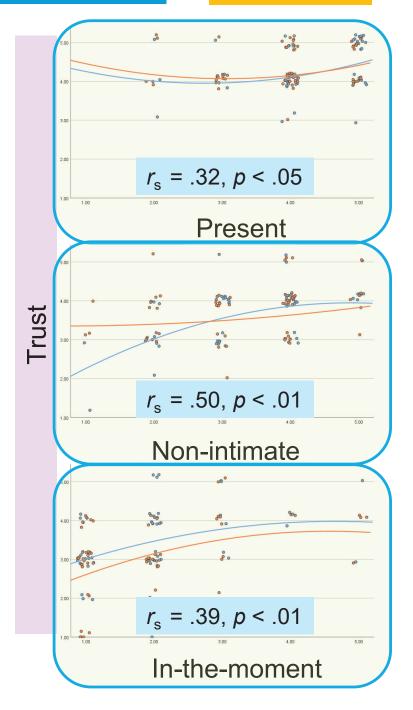
Results: disclosures and trust



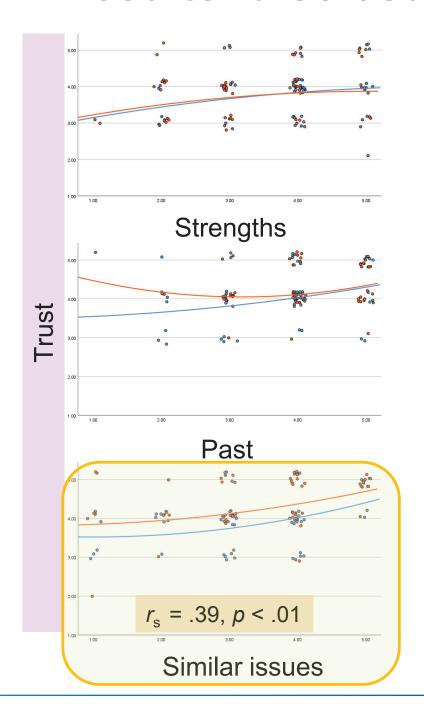


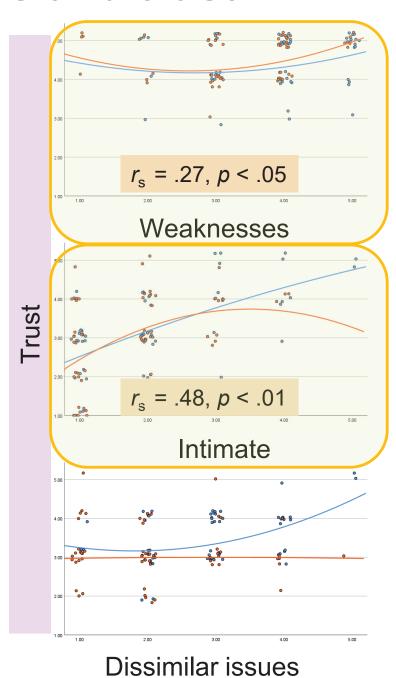






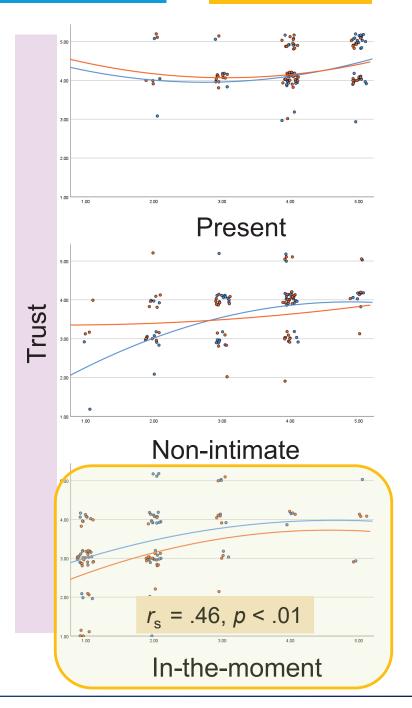
Results: disclosures and trust











Discussion



Exposure to disclosures

- 'occasional' frequency
- GP supervisors report more frequent exposure to disclosures

Impact of disclosures on trust

- disclosures build trust
- no group differences

Learning environment in which the needs of the registrar were prioritised

Relationship between exposure to disclosures and trust

- More frequent exposure to disclosures tends to be met with increased trust
- Non-linear function
 - Delay in effect (threshold)
 - Early effect (tolerance)

GP registrars build trust with GP supervisors by revealing a broad array of personal and professional matters



Implications for training

- Trust supports authentic training experiences
- Trust is a two-way street¹
 - Modeling vulnerability fosters reciprocity
- Supervisor self-disclosures²
 - Nurture a new alliance
 - Mend a ruptured alliance

- 1. Castanelli DJ et al. Acad Med 2022;97(5):704-710
- 2. Mehr KE. et al. Couns Psychother Res 2010;10(2):103-113



Implications for training

Prudent 'intellectual candour'1

- "I'm in two minds..."
- "Let's talk this through..."
- "I'm not sure, but I'm thinking.."
- "What I struggle with is..."

Self-disclosures in Supervision Framework²

- Congruency
- Development

- serve the registrar

Future research: Develop guidelines to identify and navigate self-disclosure boundaries

^{1.} Molly E & Bearman M. Med Educ 2019:53:32-41

^{2.} Ladany N & Walker J. J Clin Psychol/In Session 2003;59:611-621



References

- 1. Bearman M & Molloy E. *Med Teach* 2017;39(12):1284-1285.
- Bordin ES. Couns Psychol 1983;11:35–42.
- 3. Castanelli DJ et al. *Acad Med* 2022;97(5):704-710.
- 4. Castanelli DJ et al. *Med Educ* 2022;56:280–291.
- 5. Contrastano CM. *J Psychotherapy Integration* 2020;30(1): 44-51.
- 6. Jackson D et al. *Med Educ* 2019;53:874–885.
- 7. Ladany N & Lehrman-Waterman DE. Couns Educ Superv 1999;38:143-160.
- 8. Ladany N & Walker J. J Clin Psychol/In Session 2003;59:611–621
- 9. Mehr KE. et al. Couns Psychother Res 2010;10(2):103-113
- 10. Molloy E & Bearman M. *Med Educ* 2019;53:32–41.
- 11. Molloy E et al. *Med Educ* 2020;54:33–39.
- 12. Tsuei SHT et al. *Acad Med* 2019;94:28–35.
- 13. Wearne S et al. *Med Educ* 2012;46(12):1161–1173.



Acknowledgements

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